

TITLE 24 - UTILITIES AND COMMUNICATIONS

CHAPTER 1 - TOHONO O'ODHAM UTILITY AUTHORITY

Section 21: Rates and Charges

A. The Management Board shall adopt fair and equitable rates and charges for utility services. Prior to approving any proposed increase in a rate or charge, the Authority shall provide sixty (60) days advance written notice to all affected customers of:

1. the proposed increase in a rate or charge and the justification for the increase;
2. the process for submitting written comments to the Authority; and
3. the date, time, and location of a public hearing conducted virtually and at the Authority's principal office or another convenient location in Sells, Arizona during which the Management Board and the Authority's general manager shall provide a detailed explanation and justification for the proposed increase and accept oral and written comments.

The Management Board shall review and consider all public comments before making a final determination on whether to approve the proposed increase in a rate or charge.

B. The Authority shall provide written notice to all affected customers of the Management Board's final determination about the proposed increase in a rate or charge. Written notice shall include information on how and where affected customers can file a petition appealing the Management Board's final determination.

C. Affected customers may file a petition with the Authority appealing the Management Board's final determination within ninety (90) days after the Authority provides notice of the Management Board's final determination under Section 21(B).

D. Upon a petition being filed by five percent (5%) of the affected customers, an impartial review board selected by the Authority composed of three (3) specialists on utility rates shall hold a formal public hearing to review the increase in a rate or charge. The public hearing shall be conducted virtually and at the Authority's principal office or another convenient location in Sells, Arizona during which the review board shall accept oral and written comments. The review board shall review and consider all public comments before making a final determination on whether to uphold or deny the increase in a rate or charge.

E. The Management Board may, in its sole discretion, negotiate with large users of a particular utility service for special rates and charges, provided, however, that such negotiated rates shall be demonstrated to be fair and equitable to all other customers or users of the services of the Authority.